



Bintelli Electric Bicycles Dealer Warranty Policy

We at a Bintelli LLC believe that a quality product with a strong warranty is what will keep customers coming back to your dealership time and time again. To ensure complete customer satisfaction, Bintelli LLC is pleased to offer the following product warranty for Bintelli Bicycle branded units. The battery warranty begins on the day of delivery to the end user or six months from the time of delivery to the dealer, whichever comes first.

Bintelli LLC provides a two (2) year limited parts only warranty. The frame is covered for a period of two (2) years. There is no limitation of mileage attached to this warranty. All other components not mentioned below in the "limitations of liability" are covered for a period of one (1) year. This warranty remains active provided that the following conditions are met:

- Warranty registration is submitted to Bintelli within fifteen (15) days of the sale of the unit.
- All warranty work is completed by authorized Bintelli dealerships.
- All requests for warranty work are directed to Bintelli LLC *prior* to beginning the repair.

The following limitations of liability exist:

The warranty does not include minor surface rips, tears, scrapes, blemishes, or other cosmetic damages due to normal use or other damage, whether intentional or unintentional. The warranty will also not cover damage due to the use of improper chemicals or cleaners that have been applied to the unit. Any misdiagnosis of the problem leading to improper repair will not be covered under the warranty. Unapproved modifications to the unit will void the warranty. Reimbursement will never be granted for towing, loss of time, loss of use, inconvenience, or damages that are consequential or inconsequential. The warranty only covers manufacturer defects. Any damage due to misuse or neglect or failure to maintain the product will not be covered by the warranty. Standard wearable parts including chains, tires, brake pads, bulbs, body panels, fenders, and other expendable parts are not covered by the warranty. The warranty will not apply for units used for rental purposes. Dealer is required to charge each battery upon receipt from Bintelli and provide a full re-charge a minimum of one time per month. Transportation damage will not be covered under the warranty. Any transportation damage must be noted on the delivery slip when signing for the delivery or the carrier will not cover damage that occurred during transit. All maintenance expenses are the responsibility of the end user. No coverage will be provided due to tornado, earthquake, flood, fire, or any other "acts of God". Bintelli may alter this document with or without notice at any time. Defective batteries must be returned at dealer expense before replacements will be sent.